

# Easy Enrollment Implementation

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### Purpose & Outcome

- House Bill 20-1236 created the Health Care Coverage Easy Enrollment (EZE) program.
- C4HCO will implement EZE in collaboration with the Department of Revenue.
- EZE provides uninsured Coloradans the opportunity on their state income tax returns to ask C4HCO to assess eligibility for Health First Colorado or subsidized QHPs.
- As a result, more Coloradans will have awareness, and access to affordable health coverage.



## Background

#### 1) Easy Enrollment Assessment – closed July 2020

- C4HCO assessed possible options to implement the Easy Enrollment program
- Developed a proposal to present to the Advisory Committee during the planning phase

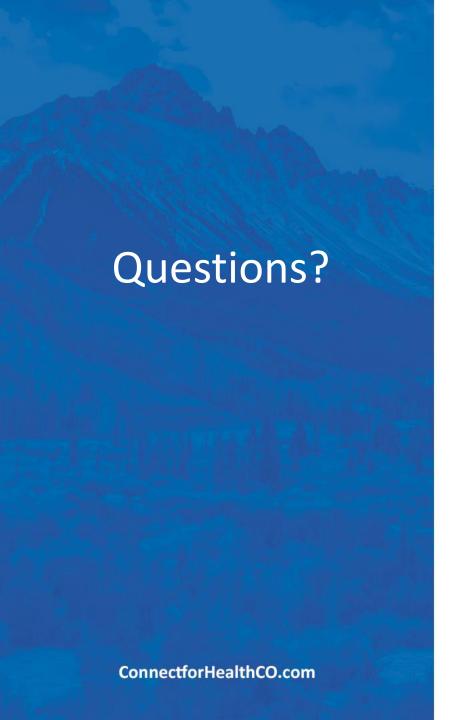
#### 2) Easy Enrollment Preparation for Implementation – closed 11/30/2020

- Formed the Easy <u>Enrollment Advisory Committee</u> and set success criteria
- Began coordination with the DOR
- Began discussing requirements for implementation

#### 3) Easy Enrollment Implementation – *in progress*

 This phase of the project will implement the Easy Enrollment program including all technology and tax form/instruction updates







### **Advisory Committee**

#### **Easy Enrollment Advisory Committee**

- Works with C4HCO and the DOR to provide the most user-friendly experience
- Inform how the DOR and C4HCO handle high-level policy decisions
- Makes recommendations on ways of engaging consumers and other stakeholders



#### **Success Criteria**

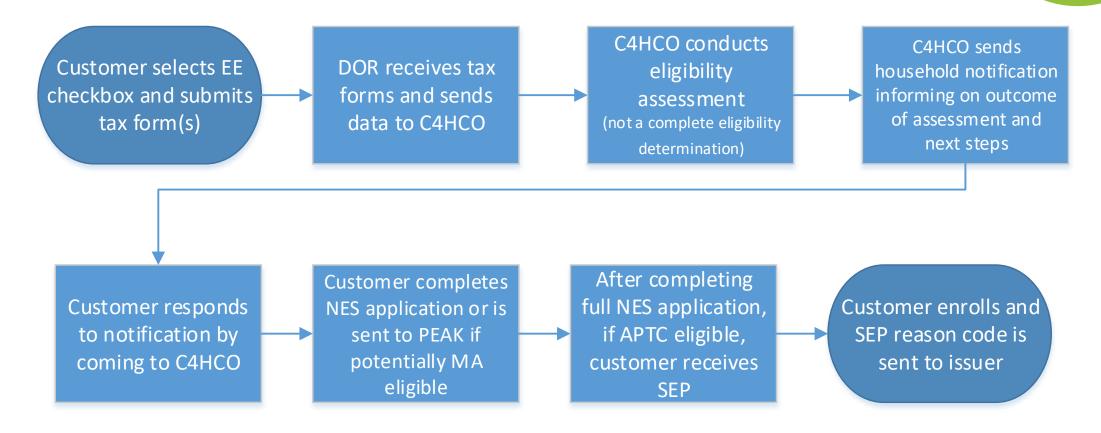
When asked what C4HCO and DOR need to do well to decrease the number of uninsured individuals and maximize enrollment in this program, you said:

- Process must be user-friendly. Including simple language and minimal administrative burden
- Outreach should be targeted to areas of the state with higher uninsured rates
  - Communications to individuals who are newly eligible should describe what benefits could look like
- Tax preparers must be educated on EE so that they can speak to the program
- Marginalized communities' fears around immigration must be addressed
- Prioritize health equity by addressing structural barriers faced by populations frequently excluded from the health care system



### High-level flow for EE Program

Steps in this flow are subject to change





# Implementation Timeline

Milestones and target dates are TBD

| 11/20/2020                | Implementation Project kick-off   |
|---------------------------|---|
| 11/30/2020 – 1/22/2021    | Project planning, requirements gathering and design   |
| Spring 2021 – Fall 2021   | <ul> <li>Development:</li> <li>Eligibility assessment, shopping, enrollment, noticing, SEP updates, etc.</li> <li>Non-PD specific work including reporting, WordPress, communications and outreach, etc.</li> </ul> |
| Fall 2021 – December 2021 | Regression testing, including with the DOR  |
| January 2022              | Go-live   |

